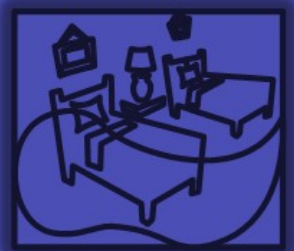


# Staff Training

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Sleepy Time Inn





# Welcome and Introduction

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- Welcome all old and new staff members!
- Learn about Sleepy Time Inn
- Improve your knowledge of our services



# Overview

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- Hotel amenities and services
- Local attractions
- Rates and discounts
- Other information sources



# Hotel Terms

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- Common hotel terms and their definitions

# Amenities and Activities for Guests

- What is there to do?
  - At the Inn
  - In the city



# Inn Amenities and Services



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- Dining
- Services
- Special Events



# Dining

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- Breakfast
  - Complimentary cooked-to-order breakfast
- Lunch
  - Custom pack-lunch for outings
  - Build-your-own sandwich bar
- Dinner
  - Daily chef's special
  - Four course meal (salad, soup, entrée, dessert)



# Services

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- Easy parking
- Cable TV and HBO
- High-speed internet, fax and copy services available
- Direct dial phones with free local calls
- Speciality shops
- Easy walking to dining, entertainment and shopping





# Special Events

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- Special Dining Events
  - Sunday champagne brunch
  - Saturday afternoon tea
- Extras
  - Wine tour
  - Tour of haunted houses
  - Antique shopping



# Local Points of Interest

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- Sleepy-Oaks Bridge and Farmer's Market
- Downtown
  - Sleepy-Oaks Square
  - 1877 House
  - Clock Tower



# More to See and Do

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- Within 20 miles
  - Twelve Oaks Caanyon
  - Mt. Riverton Academy
  - Riverton Fashion Mall



# Rates and Discounts

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- Rates
  - \$89 to \$119
  - King, Queen and Double beds
  - Suites
- Discounts
  - GVT
    - Government Employee (current or retired)
  - US3A
    - AAA
  - SEN
    - Senior/AARP
  - LOC
    - Local guest, long-term, or frequent return



# Summary

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- Hotel amenities and services
- Things to do
- Rates and discounts



# More information

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- Use local event calendar
- Refer questions regarding meetings and receptions to manager
- Provide maps of city and points of interest
- Welcome our guests as your friends